

## PRIVACY STATEMENT

### **Welcome to DigiCuris – Your Friendly Health Support!**

At DigiCuris, we're excited to provide you with a user-friendly health support service. Operated by the University of Sydney (ABN 15 211 513 464), we're here to make your journey toward better health as smooth as possible.

### **Your Health Journey Starts Here**

As you embark on this health journey with DigiCuris, please take a moment to review and accept these user-friendly Terms of Use. Your participation in the Program is contingent on your acceptance of these terms. DigiCuris is here to provide concise, general information to support your overall wellbeing through simple English text messages. It's designed as a one-way communication from us to you, with the aim of enhancing your general awareness. While we don't monitor the Program daily, if you send a message requiring a response, anticipate a friendly reply within 1-2 working days.

### **Disclaimer**

A quick reminder that DigiCuris is no substitute for professional advice. It's not intended for therapeutic purposes, diagnosis, or treatment of any health condition. We provide the Program "as is," and we, along with our partners, hold no liability for any reliance on the information provided.

### **Emergencies**

For life-threatening emergencies, dial Triple Zero (000) for immediate assistance. DigiCuris is not equipped for such situations.

### **Endorsements and Partnerships**

DigiCuris is proudly endorsed by partner organisations, including the Western Sydney Local Health District and others.

### **Powered by Third-Party Support**

Behind the scenes, third-party support from Australian software developer iMSX, Twilio for messaging, and Amazon Web Services for web hosting keeps DigiCuris running smoothly. These organisations may access your personal information, as detailed below.

## *Understanding the DigiCuris Program*

### **Purpose**

The Program is your go-to for general informational and educational purposes, tailored for your overall condition, and specific to your diagnosis or lifestyle. We respect your information; however, we don't conduct examinations or assessments.

### **Advice Matters**

Seeking medical advice or treatment? Connect with a qualified healthcare professional as DigiCuris can't provide such service.

### **Program Development Insight**

Developed by academics, clinicians and people like you! DigiCuris is now accessible for selected programs through selected partners. This voluntary service expects to send you messages for around 6 months unless you decide otherwise.

### **Your Choice to Withdraw**

Feel free to withdraw from the Program anytime by replying 'STOP' to our messages. We honour withdrawal requests promptly.

### **Changes and Termination**

We may update, suspend, or discontinue the Program, with or without notice or liability to you.

### **Contrary Advice**

If our messages ever conflict with professional advice, prioritise guidance from healthcare professionals or authorities.

### **Privacy and Security Acknowledgment**

By using the Program, you acknowledge reading our Privacy Statement, Twilio's privacy details, and Amazon's data security measures. We collect, store, and use your information following our Privacy Statement. Our partners and third-party service providers do the same.

### **Security Highlights**

Protect your privacy by securing your device with a passcode lock. Disable message preview for added security. In case of a security breach suspicion, contact [digicuris@sydney.edu.au](mailto:digicuris@sydney.edu.au) immediately.

### **Technology Essentials**

Ensure your mobile phone is operational, charged, and has sufficient memory and reception. Understand that text messages may encounter occasional failures, interruptions, or delays.

### **Respecting Intellectual Property**

Respect our copyrights. Reproducing, modifying, or exploiting any part of the Program without permission is prohibited. © University of Sydney 2020 – All rights reserved.

### **Research Opportunities**

Post-Program, you might be invited to participate in voluntary research activities like surveys. Your participation is subject to further communication.

### **General Tips and Compliance**

Details and Eligibility Check: Keep your provided details accurate. If your situation changes (lost phone, travel, or new number), contact us, and we'll assist with pausing.

**DigiCuris is proudly created by the Westmead Applied Research Centre (WARC). The University of Sydney – Level 5, Block K, Entrance 10, Westmead Hospital, Hawkesbury Toad, Westmead NSW 2145.**

**For more information contact us on: [digicuris@sydney.edu.au](mailto:digicuris@sydney.edu.au)**