

TERMS OF USE

Why We Collect Information

We collect personal and sensitive information directly from you to enhance your experience with the DigiCuris program. This includes details such as your mobile phone number, name, gender, age, postcode, and other relevant information. We use this data to deliver personalised text messages, manage your registration, and assess the program's performance.

How We Collect Information

Information is collected when you:

- Register for the program online and provide personal and health details.
- Receive and open text messages.
- Contact us through text messages or calls.
- Participate in optional surveys.
- Consent for transfer of data from your healthcare professional

Additionally, we collect data on the fidelity of message delivery, completion rates, responses, and other relevant metrics.

Use and Disclosure

Your information is used and disclosed:

- For the purpose it was collected.
- For directly related purposes, including program and website performance checks.
- With appropriate consent.
- To follow up on your program experience.
- To notify authorities if we believe you are at risk.
- For business and learning analytics.
- As required, permitted, or authorized by law.

Examples of usage include registering you for the program, providing services, managing your registration, and updating you on relevant program news.

Important Points to Note

- We may share program comments with the media without disclosing personal information.
- De-identified versions of collected information may be used to enhance service quality or for clinical trial analysis purposes following consent.
- We retain your personal information as archived data in line with NSW record retention laws.

Third-Party Contractors

Our partners, iMSX, Twilio, and Amazon Web Services, play essential roles in running the program. They have access to text messages and provided information. Learn more about their privacy policies here:

- [Twilio Data Privacy \(Data Privacy \(twilio.com\)\)](#)
- [Amazon Web Services Data Privacy \(Data Privacy – Amazon Web Services \(AWS\)\)](#)

Access, Correction & Complaints

For information access, correction, or to address any concerns, please contact us at digicuris@sydney.edu.au or call 02 8627 3375 during standard business hours.

Your privacy matters, and we're committed to ensuring a secure and transparent experience with DigiCuris.

DigiCuris is proudly created by the Westmead Applied Research Centre (WARC). The University of Sydney – Level 5, Block K, Entrance 10, Westmead Hospital, Hawkesbury Toad, Westmead NSW 2145. For more information contact us on: digicuris@sydney.edu.au